Robo RITA FAQ Sheet

What is Robo RITA?
Robo RITA (Remote Intelligent Telehealth Assistant) is an AI-powered telehealth device designed to provide immediate, virtual access to healthcare professionals. It allows users to connect with a licensed medical professional within minutes for medical consultations, prescriptions, and more. Robo RITA is revolutionizing healthcare by making it accessible, affordable, and convenient—whether you're at home, at work, or on the road.

How does Robo RITA work?
Robo RITA functions as a 24/7 virtual clinic. Users simply walk up to the device, select the type of care they need (whether it's a medical consultation, prescription refill, or health check), and are connected to a healthcare professional via video call. The professional can diagnose, prescribe, or refer to further care, depending on the situation. If there's no physical device nearby, users can still access services via our mobile app.

Why should I support Robo RITA?
Robo RITA addresses major healthcare pain points, including long wait times (the typical wait to see a primary care physician is 26 days), inconvenient doctor visits, and high healthcare costs. By supporting Robo RITA, you're contributing to a future where healthcare is available on-demand, saving time and improving access for everyone—including underserved populations like rural communities, truckers, and busy professionals.

How does Robo RITA save users money?
Robo RITA eliminates the need for expensive urgent care or emergency room visits for non-emergency issues. A quick consultation with a doctor through Robo RITA costs a fraction of traditional healthcare services. Additionally, it reduces the indirect costs of travel, missed work, and waiting room time—helping users get back to their lives faster.

Where will Robo RITA devices be available?
We are deploying Robo RITA devices in key locations like corporate campuses, universities, government buildings, airports, truck stops, and rural communities. We're also working to expand access in areas like VA medical centers and other healthcare facilities. Plus, anyone can access our services through the Robo RITA app, ensuring that help is always available wherever you are.

What makes Robo RITA different from other telehealth options?
Robo RITA is not just an app—it's a comprehensive healthcare solution combining AI technology and direct access to licensed professionals. Our devices are strategically placed in high-demand locations and provide instant, walk-up access. Additionally, Robo RITA offers diagnostic tools and the ability to perform certain health exams, giving it an edge over typical video-only telehealth services.

What are the technical specifications of Robo RITA?
Robo RITA is equipped with an AI-powered interface, high-definition video and audio for consultations, and diagnostic tools that allow healthcare providers to perform basic exams remotely. It is also HIPAA-compliant, ensuring that all patient information is protected and private.

roboRITA
Simple. Virtual. Healthcare.

How much will it cost to use Robo RITA?

While pricing varies by location and service, consultations with a healthcare provider through Robo RITA are much more affordable than traditional in-person visits. On average, consultations through Robo RITA cost significantly less than urgent care or emergency room visits, with options starting as low as $75.

What is the timeline for production and delivery?

We have already successfully produced the first set of Robo RITA devices, which are currently being tested in pilot locations. With the funding from this campaign, we plan to ramp up production and distribution. We anticipate delivering Robo RITA devices to key locations within 3-4 months of campaign completion. The mobile app will be available for download in the same timeframe.

Are there any risks to this project?

As with any tech-based project, there are risks related to production, distribution, and regulatory approvals. However, our team has extensive experience in both healthcare and technology, and we've already navigated many of these hurdles by successfully developing our prototypes and securing initial pilot locations. We are confident in our ability to bring Robo RITA to market on schedule.

How will my contribution be used?

Your contribution will go directly towards scaling the production of Robo RITA devices, expanding our network of healthcare providers, and enhancing the software that powers our app and devices. With your support, we can place more devices in high-demand areas and provide affordable healthcare access to more people.

Who is behind Robo RITA?

Robo RITA was co-founded by Brian Hazelgren, an experienced entrepreneur, author, and healthcare innovator, and Kishor Joshi, CEO of Pertexa IQ, a leading company in healthcare technology, and provider of the software platform behind RITA. The team also includes Brandey Flynn, Director of Communications and Air Force veteran. The national network of medical providers is supplied by New Wave Medical Network led by Dr. James Pickle, PT, DPT. Together, our team has a wealth of experience in healthcare, telemedicine, and AI technology.

Can I still use Robo RITA if there isn't a device in my area?

Yes! If a physical Robo RITA device isn't available near you, you can still access our services through the Robo RITA mobile app, which offers the same virtual healthcare consultations. The app allows you to connect with a healthcare professional from anywhere at any time.

How can I stay updated on the progress of Robo RITA?

We'll provide regular updates through our crowdfunding platform and social media channels. Be sure to follow us on social media and check back for exciting news, including device placements, app updates, and other developments in the world of Robo RITA.

How can I get involved?

Aside from backing our campaign, you can help by spreading the word about Robo RITA! Share our project on social media, tell your friends and family, and join us on this journey to revolutionize healthcare access.

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